

Grand Rental Station

Elk River, MN

Rental Policies

There is a 9% damage waiver charged on all rental equipment to cover you for any accidental damage that may occur to the equipment while it is in your possession. This service charge applies to all rentals unless you have an insurance rider on file with us prior to the rental.

Rental charges are calculated from the time out until the time in with an allowance for travel time. One day rentals are considered 24 hours out of store. Rentals are to be paid at the time of the rental unless otherwise authorized. Rental prices do not include fuel, damage waiver, or sales tax.

We encourage customers to make reservations, which allows us to have your rental equipment staged and ready for you when you arrive. At the time of the reservation, we take 50% of the rental cost with the balance due on the day of the rental. The deposit is nonrefundable; however you can switch your reservation to another day or receive an in-store credit.

Delivery is available. Charges are based on distance to the location. Deliveries are made to ground level only or driveway of homes. Our delivery drivers are instructed to neatly stack items in a mutually convenient place. There will be additional charge for delivery beyond ground floor or driveway. Normal delivery hours are Monday thru Friday 8 am to 4 pm. If you request a delivery outside of normal delivery hours an extra charge will be added. Setup and take down service is available for an additional charge.